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From: [REDACTED] Subject: **Re: Facilities Support Feedback Submission - Friday Breakfast Kilbasa** 
To: [REDACTED]
Date: 01/20/2012 12:22 PM Bcc: [REDACTED]

This message is digitally signed.

[REDACTED]

Thank you for your feedback. On occasion Sodexo does not receive the same brand as normal of food items from their vendor. I will share your comments with them and see if this is the case.

Thank you

New Feedback submitted. Please login to...

01/20/2012 09:56:39 AM

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Date: 01/20/2012 09:56 AM
Subject: Facilities Support Feedback Submission - Friday Breakfast Kilbasa

New Feedback submitted. Please login to the [REDACTED]
administrator to view.

Subject: Friday Breakfast Kilbasa
Feedback: I purchase the usual Friday Kilbasa this morning and was disappointed to find that FS has changed the brand or this morning's batch was bad. It doesn't taste, look or have the same texture as the kilbasa I have been getting from the cafeteria for the past several years. Please change back to the previous brand. This is a Friday treat that I look forward to every week.

Submitted By: [REDACTED]

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From: [REDACTED]

Re: Facilities Support Feedback Submission - Great pre-made salad [REDACTED]

Date: 01/31/2012 04:26 PM

Thank you for taking the time to send us your feedback. We will pass your comments forward to the Sodexo culinary team.

Thank you,

[REDACTED] New Feedback submitted. Please login to... 01/31/2012 01:37:43 PM

From:

To:

Cc:

Date:

01/31/2012 01:37 PM

Subject:

Facilities Support Feedback Submission - Great pre-made salad

New Feedback submitted. Please login to the administrator to view.

Subject: Great pre-made salad

Feedback: Hi - the pre-made salads in the cafeterias are very good, but this new one, Southwestern Chicken Caesar chop salad was EXCELLENT. thanks!

Submitted By: [REDACTED]

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From: [REDACTED] Subject: Fw: Facilities Support Feedback Submission - Senor A's

Date: 02/15/2012 03:10 PM

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----- Forwarded by [REDACTED] on 02/15/2012 03:10 PM -----

From: [REDACTED]
To: [REDACTED]
Date: 02/09/2012 08:48 AM
Subject: Re: Facilities Support Feedback Submission - Senor A's

Hello,

Thank you for your feedback. I will address your concerns with the Sodexo culinary team.

Thank you
Stacie

[REDACTED] New Feedback submitted. Please login to... 02/08/2012 03:51:06 PM

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Date: 02/08/2012 03:51 PM
Subject: Facilities Support Feedback Submission - Senor A's

New Feedback submitted. Please login to the [REDACTED]
administrator to view.

Subject: Senor A's
Feedback: I recently purchased the 1/4 White Chicken Platter at Senor A's. However, I was surprised to see that the portion served was not actually 1/4 chicken. I noticed that a portion of all of the breasts had been cut off and whole breasts were not served. As with the 1/4 Dark Platter being the leg and thigh, the 1/4 white should have been a whole breast and a wing. This needs to be corrected. Thanks!

Submitted By: [REDACTED]

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From: [REDACTED] Subject: Re: Facilities Support Feedback Submission - salad
dressing [REDACTED]
To: [REDACTED]
Date: 11/07/2012 12:17 PM Bcc: [REDACTED]

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[REDACTED]

Thank you for your feedback. I will forward your comments to Sodexo- they will be appreciative.

Thanks

[REDACTED]

[REDACTED] New Feedback submitted. Please login to the F... 11/07/2012 12:13:52 PM

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Date: 11/07/2012 12:13 PM
Subject: Facilities Support Feedback Submission - salad dressing

New Feedback submitted. Please login to the [REDACTED]
administrator to view.

Subject: salad dressing

Feedback: Finally, you have improved the salad dressing set-up...it is
GREAT...THANK YOU.

Submitted By: [REDACTED]

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From: [redacted] Subject: Re: Facilities Support Feedback Submission - Iced tea in
HQ Careteria

Date: 01/09/2013 02:09 PM

To:

Bcc:

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Thank you for your feedback. I will forward your comments to the Sodexo team.

Thank you

New Feedback submitted. Please login to the F... 01/09/2013 01:05:07 PM

From:

To:

Cc:

Date:

01/09/2013 01:05 PM

Subject:

Facilities Support Feedback Submission - Iced tea in OHQ Careteria

New Feedback submitted. Please login to the administrator to view.

Subject: Iced tea in OHQ Careteria

Feedback: I noticed that the previous Brewed Iced Tea dispensers have been replaced with different dispensers with pipes coming out of the back. This new tea tastes terrible as does most processed tea. Please consider reinstating the previous dispensers or with something that brews the tea close by. Thank you. By and large the cafeteria does an excellent job.

Submitted By:

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From: [REDACTED] Subject: **Re: Facilities Support Feedback Submission - Hot bar** 
To: [REDACTED]
Date: 01/09/2013 02:10 PM Bcc: [REDACTED]

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Thank you for your feedback- I will be sure to share your comments with the Sodexo team!



New Feedback submitted. Please login to the F... 01/09/2013-12:44:36 PM

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Date: 01/09/2013 12:44 PM
Subject: Facilities Support Feedback Submission - Hot bar

New Feedback submitted. Please login to the [REDACTED]
administrator to view.

Subject: Hot bar

Feedback: The carrots on the hot bar today, 9 January 2013, were amazingly good. Thanks!

Submitted By: [REDACTED]

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From:

Subject: **Re: Facilities Support Feedback Submission - Today's Russian Menu** 

Date: 01/24/2013 02:33 PM

To:

Cc:

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Thank you for your feedback. I am sorry to hear that you were so disappointed with the menu. The menu that I was presented and what is posted on the FS website does not have the backward R, so I'm not sure where that came from or why it was put on there. I will share your comments with the Sodexo culinary team.

Thank you

New Feedback submitted. Please login to the...

01/24/2013 01:35:20 PM

From:

To:

Cc:

Date:

01/24/2013 01:35 PM

Subject:

Facilities Support Feedback Submission - Today's Russian Menu

New Feedback submitted. Please login to the administrator to view.

Subject: Today's Russian Menu

Feedback: I had the Russian meal today and am disappointed. First of all, to try to be cute with substituting a backward R, a "Ya", for an R, is tacky. I feel that someone tried to "Americanize" the food so it is palatable to Americans. Please realize that many of us have really traveled to these countries and when you provide food like you did today, it causes me to not support this kind of cuisine in the future. I feel that for example Beef Stroganoff is more American than Russian.

Submitted By:

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From: [REDACTED] Subject: **Re: Facilities Support Feedback Submission - Food Services - Listing Common Allergens** 
Date: 03/08/2013 11:33 AM To: [REDACTED]

Classification: UNCLASSIFIED

[REDACTED]
In my absence for the last 10 days, I apologize if your FS Feedback submission was not answered.

Your comments were forwarded to senior Sodexo Managers and they indicated that Simple Servings are offered at HQ on Tuesday and Thursday. These dishes offer Allergen and Gluten free ingredients. Also, IDB lists allergens (similar to the station signs) unless they contain non of the common allergens in which case they are left blank.

Please let me know if you have further questions or concerns or ask to speak with a member of the Sodexo management team in the cafeteria.

Thanks for the Feedback (and again sorry if you hadn't received a response sooner).

[REDACTED]

[REDACTED] New Feedback submitted. Please login to the F... 02/19/2013 04:42:58 PM

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Date: 02/19/2013 04:42 PM
Subject: Facilities Support Feedback Submission - Food Services - Listing Common Allergens

New Feedback submitted. Please login to the [REDACTED]
administrator to view.

Subject: Food Services - Listing Common Allergens

Feedback: I am excited to see the changes coming with the Mindful food collection. I was happy to see that SOME of your dishes now have labels on them that denote common food allergens. I would like to see that all of your dishes contain the list of common food allergens used in their preparation.

I am unable to consume products that contain gluten. Since nothing in the cafeteria is clearly labeled as gluten free, I have been limited to only eating salad with a dressing that I bring from home. Every day I see options that COULD be gluten free, like your chicken and mashed potatoes. Without clear labeling, I do not want to take a chance on getting sick.

Can you please enhance your labeling practices, so that others like me can

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further participate in the new food options?

Submitted By:

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From: [REDACTED] Subject: **Fw: Facilities Support Feedback Submission - Jazz salads in Cafeteria**
Date: 03/20/2013 10:42 AM To: [REDACTED]

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[REDACTED]

I regret hearing about your unsatisfactory cafeteria experience. I am including FS' Cafeteria Services Project Manager on this note to research this issue. Additionally, Sodexo's senior managers will be provided this feedback as well.

Thank you for sharing these concerns!

[REDACTED]

----- Forwarded by [REDACTED] on 03/20/2013 10:40 AM -----

[REDACTED]

Date: 03/19/2013 10:59 AM
Subject: Facilities Support Feedback Submission - Jazz salads in Cafeteria

New Feedback submitted. Please login to the [REDACTED] administrator to view.

Subject: Jazz salads in Cafeteria

Feedback: Hi - I've sent comments about the jazz salads being misadvertised before, but yesterday takes the cake. The Jazz Salad was supposed to be a Sonoma Grape and Proscuitto salad. This was advertised on the on-line menu, and on the sign above the salad (sometimes they are different). This is one of my favorites, so I stand in line and notice there are no grapes. Grapes are in the title of the salad. I asked about them, and the server pointed to the cherry tomatos, said they were red grapes. I said, "no, those are tomatos, sooooo should I just get grapes from the salad bar". She didn't really give an opinion - but I did get grapes from the salad bar, and I did tell the cashier about it (she asked me to write a note - I hope you got the note). I do not condone putting salad bar items into a Jazz salad (I have been known to get a separate container for salad bar items to add to my jazz salad) but felt justified in this case.

However, when an item is in the title of the Jazz Salad, please make an effort to include this item in the actual salad. Thank you.

Submitted By: [REDACTED]

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